

NEWS YOU CAN USE



WEEKLY CONNECTION WITH MICHAEL LOY

We Must Remain Vigilant

North Central Health Care was informed that a staff member in Food Services at the NCHC Wausau Campus tested positive for COVID-19. The employee is believed to have contracted the virus from outside of the NCHC organization and is not believed to have been onsite during a period of possible transmissibility. NCHC is in close contact with the Marathon County Health Department and is following recommendations by the Centers for Disease Control & Prevention and our local health officials.

The last day the employee reported to work was Thursday, June 18. The employee was not symptomatic while at work. As a Dietary Aide on the 4:00 pm to 7:30 pm shift, the employee was responsible for preparing meal trays for residents at Mount View Care Center and transporting food carts to and from the Post-Acute Care unit on the 1st floor. The employee was wearing a mask at all times while inside the facility and also wearing gloves during any food preparation duties. There was no direct contact with residents at Mount View Care Center. With no communal dining at the nursing homes, food trays are delivered to the dining room and then distributed by CNAs for in-room dining by residents. Contact with employees in Food Services or Mount View Care Center during the time the employee last worked was minimal.

On Saturday, June 20, two days after the employee last worked, the employee called in to inform the NCHC Employee Health Nurse about their potential exposure to a family member who had tested positive for Covid-19. The employee was not symptomatic at that time, however was told by Employee Health to remain home and not report in to work until further notice, due to their exposure. NCHC Leadership commends this employee for taking the initiative to call first when they had knowledge of exposure and remain home instead of coming to work. As part of NCHC's employee screening, employees are asked if they have had exposure to anyone who is under investigation or has tested positive for Covid-19.

On Monday, June 22, the employee reported the onset of symptoms of Covid-19. This was four days after last reporting to work on June 18. On Thursday, June 25, the employee received a positive Covid-19 test result and informed Employee Health and their manager, per NCHC infection prevention procedures.

Local health officials and NCHC's Chief Medical Officer believe exposure to other staff and residents was contained and minimal due to the timeline of exposure, onset of symptoms and the current precautions and screening techniques that are in place at NCHC. Employees are wearing masks at all times, wearing appropriate PPE in care areas, practicing good hand hygiene and undergoing regular screening when arriving and throughout their shift, including temperature monitoring every 4 hours in restricted zones.

We know that this news can be unsettling, however it highlights the importance of our current screening and PPE precautions which are intended to minimize exposure and protect the health of our

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ADMINISTRATOR ON-CALL x4488 or 715.848.4488

In the event of Phone System Outage, reference the O:drive "On-Call Information Folder" for Schedule and Cell Phone #s.

**Monday, June 29 -
Sunday, July 5**

Tom Boutain



**Monday, July 6 -
Sunday, July 12**

Michael Loy



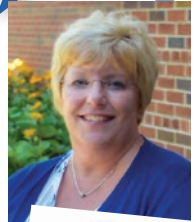
Shout out



**Brenda Budnik and Dr. Michael Haylett,
Aquatic Therapy Center**

Thank you for your leadership, hard work and flexibility with all the final prepping and last minute details, all during Covid-19, while successfully opening a brand new facility. Great job!

**Submitted by:
Jessica Meadows**





employees, residents and patients. We must remain vigilant.

If there are staff that worked on June 18 in Dietary Services or Mount View Care Center who would like to be tested for Covid-19 as a precaution, you may contact your manager or NCHC Employee Health at 715.848.4396 for a Covid-19 test while they are at work. There is no charge for this test and you will be contacted if your results are positive.

NCHC will be informing residents and families as well about this situation and will have information available on our website at www.norcen.org/Family. We encourage you to understand and share the facts and use this information to encourage others to remain vigilant while at work and out in the community.

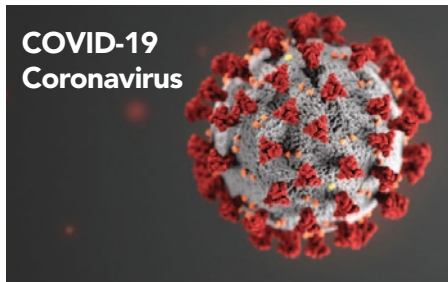
We ask that our staff continue to do all that they can to reduce the spread of Covid-19 by following the recommendations set forth by the CDC and our local health department:

- Practice social distancing and avoid large gatherings
- Continue to wear masks or cloth face coverings while in public
- Wash your hands frequently and thoroughly
- Stay home if you are showing any signs or symptoms of illness

Thank you all for your support. We send our prayers to the employee and their family and wish them a swift recovery.

We will provide updates as new information is available. You can also check our website for updates at www.norcen.org/Covid-19. If you have any questions, please contact your manager or any member of our Leadership Team.

Regards,



DO YOU HAVE A QUESTION ABOUT COVID-19?

NCHC has an online submission form for employees. You may submit a question online and if you leave your contact information, we will get back to you directly. You may also submit a questions anonymously and we will share the answer with your program or to all-staff through weekly communications.

Please visit www.norcen.org/ForEmployees and click **SUBMIT A QUESTION**






ALL VISITORS & STAFF

For Your Health & Safety

- **Please Stop at Screening Station for Required Screening.**
- **A Face Covering or Surgical Mask is Required At All Times Within Our Facility.**

If you are experiencing any of the following symptoms:



Fever



Cough



Shortness of breath

PLEASE DO NOT ENTER THIS FACILITY.

Your visit will be rescheduled. Please exit the facility and call 715.848.4600 to reschedule your visit. TeleHealth visits are available.

Thank you for helping keep our patients and staff safe!



PHOTO OF THE WEEK

Submit A Great Photo From Your Week!

Submit your photo and description to Email: jmeadows@norcen.org or Text: 715.370.1547. Please indicate Photo of the Week and include your name, who/what/where of the photo and why you are submitting.



"Walls of Positivity" – Submitted by Jessica Pyke

WALLS OF POSITIVITY An ADS/Prevocational Services Project

The last few weeks Adult Day Services and Prevocational Services in Antigo have been promoting positivity. The Antigo clients and staff worked together to create these two walls of positivity and they wanted to share them with the world! Thank you all for your wonderful outlooks and your efforts to spread good vibes in the world!



"Patio Visit Anyone?" – Submitted by Leah Guralski

THIS WASN'T WHAT WE HAD IN MIND FOR PATIO VISITS AT MOUNT VIEW...

..but residents and staff were able to see this beautiful creature from a distance as she paid her visit to the Mount View Care Center patio. Turtles have been sited all across the Wausau Campus. **Remember, never attempt to pet, touch or pick up wild animals.** This is a snapping turtle, which can be especially dangerous with their large beak and strong jaws.

About the Common Snapping Turtle

The common snapping turtle is noted for its combative disposition when out of the water with its powerful beak-like jaws, and highly mobile head and neck (hence the specific name serpentina, meaning "snake-like"). In water, they are likely to flee and hide themselves underwater in sediment. Snapping turtles have a life-history strategy characterized by high and variable mortality of embryos and hatchlings, extended adult longevity, and iteroparity (repeated reproductive events) with low reproductive success per reproductive event. Females, and presumably also males, in more northern populations mature later (at 15–20 years) and at a larger size than in more southern populations (about 12 years). Lifespan in the wild is poorly known, but long-term mark-recapture data from Algonquin Park in Ontario, Canada, suggest a maximum age over 100 years.

These turtles travel extensively over land to reach new habitats or to lay eggs. Pollution, habitat destruction, food scarcity, overcrowding, and other factors drive snappers to move; it is quite common to find them traveling far from the nearest water source. Experimental data supports the idea that snapping turtles can sense the Earth's magnetic field, which could also be used for such movements (together with a variety of other possible orientation cues). This species mates from April through November, with their peak laying season in June and July.

Source: https://en.wikipedia.org/wiki/Common_snapping_turtle



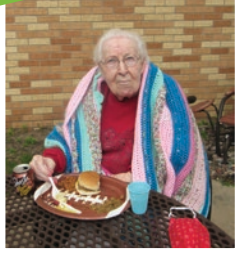
SUMMER FUN AT **PINECREST**



Picnics and Big Smiles!



Kickball Anyone?



JINGO!



THROWBACK FUN!

Guess The Year....???

Take a guess at what year the "Gazebo" on the Wausau Campus was opened with a ribbon-cutting ceremony...We had lots of questions about who was in the photo. You can see the names listed to the right!



Left: Employee volunteers (left to right) Lynne Goheen, Ann Koy, Linda Berna, and Deborah Miller, along with Volunteer Coordinator Rosemary Rutt, cut the ribbon dedicating the new Gazebo at Mount View Care Center.

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CONGRATS TO BRITTANY BLUNT, PATIENT ACCESS!
Brittany guessed the correct year!

This was the Dedication of the New Gazebo at the Wausau Campus in 2001! This photo appeared in the Annual Report that year.

Brittany will have some NCHC Swag delivered to her department this week!

HAVE A FUN THROWBACK PHOTO?

Email NCHCMarketing@norcen.org or text to 715.370.1547 to have people guess who is in the picture?



WELCOME THESE NEW EMPLOYEES TO THE TEAM!

Aquatic Services



Brianna Groelle
Physical Therapy Assistant

Crisis



Samantha Bruner
Crisis Professional



Jayda Krzmarcik
Behavioral Health Tech

Food Services



Kayla Piskula
Dietary Aide – Wausau

Human Resources



Kristen Wurth
HR Coordinator – Wausau

Lakeside Recovery/MMT



Caroline Chalk
Mental Health Therapist



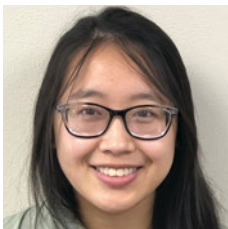
Carly Krueger
Mental Health Therapist

Youth Hospital



Viviana Bermudez
Social Worker – Youth Hospital – Wausau

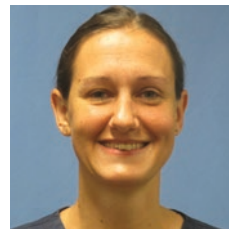
Mount View Care Center



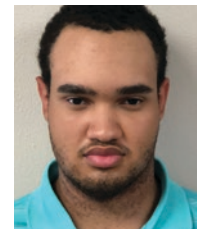
Blia Lee
Hospitality Assistant – Legacies By the Lake



Amber Miller
CNA – Legacies By the Lake



Sadie Rakovec
Hospitality Assistant – Long-Term Care



Tavon Rakovec
Hospitality Assistant – Long-Term Care



Emma Rauman
CNA – Legacies By the Lake



Abby Thompson
Hospitality Assistant – Long-Term Care



Angela Traska
Registered Nurse – Nursing Home Rehab





WELCOME THESE NEW EMPLOYEES TO THE TEAM!

Pine Crest



Brittany Jashinsky
CNA - NC Ancillary



Nissa McCarl
LPN – Post Acute Care



Savanna Randall
Hospitality Assistant –
Long-Term Care



Renita Skarlupka
Hospitality Assistant –
Long-Term Care



Maesyn Vlach
CNA – NC Ancillary



Tessa Wheat
Hospitality Assistant –
Long-Term Care



Residential Services



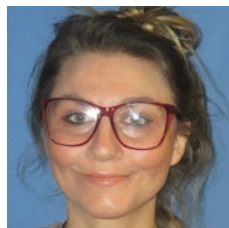
Heaven Bento
Residential Care Assistant -
Andrea Street –Wausau



Rylie Buchkowski
Residential Care Assistant -
Jelinek Street – Wausau



Laurel Schuck
Residential Care Assistant – Bissell
Street – Wausau



April Stencil
Residential Care Assistant –
Chadwick Street – Wausau

“Individuals served by North Central Health Care will have excellent outcomes as a result of a stable, highly qualified and competent staff who take pride in their work and the organization.”





WAUSAU CAMPUS RENOVATION UPDATES A View From Above!

On Top the Pool Roof



Progress on the 2nd Floor of the Nursing Home Tower



A View of the Youth Hospital and CBRF from the Pool Roof



Youth Hospital Patio Fencing



A View Toward Marshall Street from the Pool Roof





HRinsights

Position Posting

Title: Clinical Coordinator – Community Treatment

Status: Full Time **Location:** Wausau Campus

Apply Online! <https://bit.ly/ClinicalCoordCommTx>

The Clinical Coordinator provides clinical guidance, oversight and direction to the Community Treatment Program.

Education and Experience Requirements

- Licensed Clinical Social Worker, Licensed Professional Counselor or Licensed Marriage and Family Therapist
- Three to five years relevant experience

GOOD THINGS COME TO THOSE WHO TEXT.

Do you know someone who would be great on our NCHC Team?
Text "Refer" to **715.598.3663** and you are eligible for a referral bonus when they join our team!




What's It Like to Work in Housekeeping?

Watch and Share Our Realistic Job Previews Online!

www.norcen.org/RJP



Marathon County
Employees Credit Union

In observance of
Independence Day, we will be

CLOSED
Friday, July 3, 2020



Thank you!
Have a safe celebration.

715 261-7680
400 East Thomas Street • Wausau, WI 54403
Proudly Serving NCHC Employees
& Their Families Since 1965.



WAUSAU CAMPUS PARKING NOTICE

Yellow Flag Entrance Parking



If you park near the Yellow Flag entrance on the Wausau Campus, we ask that you park to the far SOUTH end of the lot, nearer to the airport, so that pool users needing to park close to the pool, do not have to walk as far for their appointment arrival. We appreciate your assistance in making each patient's experience a positive one.



Jen Lemmer-Graber Heather Will Tricia Klemp Stephany Tatro Lynn Kelly Kris Laffin



Carl Peterson Randy Krueger Susan DeLisle Rachel Place Kristin Verhulst Karissa Nelson Vachowiak

OUTSTANDING TEAM PARTNERSHIP AWARD
Community Treatment, ACT Team

Congratulations to the Community Treatment ACT Team, recipient of NCHC's Outstanding Team Partnership Award. The ACT team meets daily and goes above and beyond each day to ensure that they meet the daily needs of our most intensive Community Treatment clients and that they remain safe in the community. The ACT Team works daily with nearly all departments throughout NCHC and have developed strong partnerships within our community and at NCHC.

"Regardless of illness, personal/medical leave, vacations or scheduling conflicts, the team is able to meet the needs of our consumers our clients do not have the supports of healthy friends and family or are too ill to accept support. It never fails to impress me that regardless of overwhelming barriers faced by our clients, as a team, the ACT Team all pitch in and cover the needs of our clients."

"After 15 years of case management in multiple different counties, I have never experienced the teamwork and client impact that the ACT team provides daily."



OUTSTANDING SERVICE EXCELLENCE AWARD
Carrie Salyers, HIM

Congratulations to Carrie Salyers, recipient of the NCHC's Outstanding Service Excellence Award. Carrie was nominated by staff from a different department that recognized her commitment to teamwork and quality. Carrie has been working on a project that not only helps physicians and staff with coding, making their day to day work easier, its helps NCHC get reimbursed correctly and patients billed correctly. She is concerned not just for the work in her program, but how it impacts others ability and accuracy to do their own.

"Carrie has worked to make this tool comprehensive, practical and scalable for growth in the future. She communicates well with those she meets with, trying to find the right solution to making coding easier for those who use it and for those who are not experts in the field. Its been a pleasure to work with her and have her on the NCHC team!"

OUTSTANDING PERSON-CENTERED SERVICE AWARD
June Ross, Residential

Congratulations to June Ross of Residential Services, recipient of the NCHC's Outstanding Person-Centered Service Award. Nominated by a member of her team who feels June exceeds her expectations every day.

"Even with children at home and another job, she is always flexible with her schedule and picks up many open shifts. She works with integrity and I can always count on her to make positive choices in the best interest of our clients. She treats everyone is if they are a part of her extended family and everyone looks forward to working with her. June inspires me to bring 110% of myself to work and not only that, but to do it with a smile and sincere joy in my heart. Without dedicated staff like June, our group homes would not be able to run like they do. She is truly an essential part of our team and I'm so proud to have her."

Congratulations to Kari Borchardt of Mount View Care Center who was also nominated for this award.



OUTSTANDING LEADERSHIP AWARD
Cherie Mattson, Housekeeping

The Outstanding Leadership Award recognizes a director, manager or supervisor who inspires, influences and conducts themselves in a professional manner, acting as a role model for others to follow in the workplace and our community. Congratulations to Cherie Mattson of Housekeeping. Cherie was nominated twice this quarter by staff in different programs. Staff are inspired by her authentic and humble leadership.

"The first thing I learned about Cherie was how deep her relationships go with her employees. She knows their stories and listens to their ups and downs. She takes time to explain new things, new training and new events that her employees need to know about. She is always there without a complaint or hesitation to help cover an employee who needs it. Cherie has taught me a lot about leadership. Its doesn't have to be loud or attention getting or really anything fancy – just authentic and consistent."

Congratulations Cherie! Thank you for your outstanding leadership. Congratulations to Deanna Johnson, Jenny McKenzie and Tim Holzem who were also nominated for this award.



Nominate a Coworker or Team today! www.norcen.org/Recognition



tidbits on benefits

WELLNESS CORNER

Submitted by Sherry Gatewood, PA



FIREWORKS SAFETY

In Wisconsin for years 2017 and 2018, fireworks statistics show:

- In 2018, there were 91 Emergency Department visits caused by fireworks
- Males accounted for 74% of those visits.
- Almost, one quarter (23%) were children (ages 0-17).
- Additionally, there were 16 total hospitalizations due to firework-related injuries in 2018.

In 2017, there were 102 Emergency Department visits caused by fireworks, and 15 individuals were hospitalized from these injuries. The majority of individuals who had firework injuries tended to be men, and alarmingly 30% of the injured were children under the age of 18

With these statistics in mind, consider the following safety tips provided by the Wisconsin Department

of Health Services:

- Always read and follow all warnings and label instructions.
- Always have an adult present, never allow children to light fireworks, including Sparklers.
- The adult igniting the fireworks should always wear eye protection and never have any part of the body over the firework.
- Buy from reliable sellers.
- Use fireworks only outdoors.
- Be sure other people are out of range before lighting fireworks.
- Always have water handy (a garden hose and a bucket).
- Only light fireworks on a smooth, flat surface away from the house, dry leaves, and flammable materials.
- Light only one firework at a time.
- Never throw or point fireworks at other people or animals. Keep your pets indoors to reduce the risk that they will run loose and get injured. Animals have very sensitive ears and can be stressed or frightened due to the igniting of fireworks.
- Never shoot fireworks in metal or glass containers.
- Never re-light a "dud" firework (wait 15 to 20 minutes and then soak it in a bucket of water).
- Never experiment or make your own fireworks.
- Dispose of fireworks properly by soaking them in water and then disposing of them in your trash can.



Sherry Gatewood, PA

EMPLOYEE HEALTH & WELLNESS CENTER

1100 Lakeview Drive, Wausau, WI
North Central Health Care Campus
Door 25

Schedule an Appointment:
715.843.1256 or MyAspirus.org

Clinic Hours

Monday - Wednesday - Friday: 8:00 am - 4:30 pm
Tuesday: 6:30 am - 3:00 pm
Thursday: 10:00 am - 6:30 pm



- If necessary, store fireworks in a cool, dry place.
 - Never carry fireworks in your pocket.
 - Stay away from illegal explosives. <https://www.weather.gov/media/grb/DSS/FireBriefing.pdf>
 - Do not use fireworks when the daily fire danger is high. (Thankfully we have gotten some good rain lately)
- The safest way to prevent fireworks related injuries and deaths is to leave the fireworks displays to trained professionals.

<https://www.dhs.wisconsin.gov/injury-prevention/fireworks-stats.htm>
<https://www.dhs.wisconsin.gov/injury-prevention/fireworks.htm>
<https://www.weather.gov/media/grb/DSS/FireBriefing.pdf>

EMPLOYEE LIFE INSURANCE PREMIUM ADJUSTMENT

News from Human Resources

Each year, as of July 1st, our life insurance carrier, Securian, updates the life insurance premiums for employees. If you are enrolled in the life insurance plan, the amount of coverage is based on your annual earnings and the premiums are based on your age. The pay check dated, July 3, 2020, will include a premium increase, only if you have moved into a new age bracket and/or your annual earnings have increased. If your earnings have not increased and you have not moved into a new age bracket, you will not experience a premium change. If you have any questions regarding your life insurance premiums or the amount of coverage please contact, Lynn Wengelski, in Human Resources at ext. 4438.

WAUSAU CAMPUS CAFETERIA

The Wausau Campus Cafeteria is Currently Closed

We understand closing the cafeteria and other closures has potentially created a hardship for some. We are committed to working with staff and the people we serve to ensure food security to the best of our ability.

Any staff member who has a concern about their ability and/or their households ability to have food security (access to food) will have the ability to reach out to our Dietary Services Director Jennifer Gorman so we can understand these challenges and hopefully work with you.

Please contact Jennifer at 1-715-851-3966 or jgorman@norcen.org

The Wausau Campus Canteen is currently closed, but will reopen at the same time the Cafeteria reopens. Watch for future announcements!